TAB 1

Case 1:04-cv-00217-GMS

```
1
              Have you ever been known by any other name
 2
     besides Diane Poland?
 3
         Α.
              Diane Wilson.
              When did you change your name?
 4
              When I was divorced several years ago. I think
 5
         Α.
     it was 1992.
 6
              What's your Social Security number?
 7
         Ο.
              187-54-4065.
         Α.
 8
              Where were you born?
 9
         0.
              Philadelphia.
1.0
         Α.
              What is the date of your birth?
11
         Ο.
              8/29/1964:
12
         Α.
              Your race is African-American?
13
         0.
14
         Α.
              Yes.
15
              Where do you currently live?
         Q.
              I live in New Castle, Delaware.
16
         Α.
              What's your address?
17
         Q.
              Number 12 Berks Court, New Castle, Delaware,
18
         Α.
     19720.
19
              Do you rent or own?
20
         0.
21
         Α.
              Own.
              How long have you lived there?
22
         0.
23
         Α.
              Since 1996.
24
              Where did you live before that?
         Q.
```

1	Q.	Attaching the card reader?
2	Α.	Mm-hmm.
3		MR. MARTIN: Yes?
4		THE WITNESS: Yes.
5		MR. SEEGULL: Off the record.
6		(Discussion off the record.)
7	BY MR. SI	EEGULL:
8	Q.	Was there any computer programming involved in
9	that?	
L 0	Α.	Some, yes. I had to depending on what the
11	client ne	eeded and who needed access, I put that in the
L2	system be	efore I would go out and install the readers.
13	Q.	Okay.
L 4	Α.	So when someone swiped the card, it would admit
1.5	them or o	decline them.
L 6	Q.	So you would have to use certain software
L 7 _.	applicat	ion?
L 8	Α.	Yes.
19	Q.	What was the application you used?
2 0	Α.	At the time we are using Oracle, GMC at the
21	time, Ca:	rd One I believe it was at the time, and Oracle.
2.2	And UNIX	system for the database.
23	Q.	You weren't actually doing the programming? You
2 4	were doi:	ng the data entry into these programs?
1		

1 A. Correct.

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- Q. So there was a menu that you'd go into and fields you'd have to fill out?
 - A. Yes.
 - Q. How would you know what information to put into these fields?
- A. I would receive that from the client. It was just information on who was being admitted.
 - Q. So in other words, your manager or the client might say Jim Jones is coming today and we need him to have his card activated?
 - A. Correct.
 - Q. Then you would take Jim Jones' information, and if he had a card number, you would take that information, you'd put it into the system and say allow Jim Jones to enter this building today?
 - A. Yes.
- Q. I'm giving you an example, but that's the kind of thing that you would do?
 - A. Yes, that's the kind of thing I would do.
 - Q. On top of that you would also attach these card readers to wires that the telecommunications people had set up for you to attach?
- 24 A. Yes.

```
Villanova University, and Wesley College?
 1
              You say "specialty." What do you mean?
 2
              Any other, let's say, post-high school courses
 3
 4
     or training.
 5
         Α.
              Any?
         0.
              Yeah.
 6
              I've taken a lot. I've attended a Dazel course
 7
         Α.
     on behalf of CSC, a certificate course.
 8
              Was that in Texas?
 9
         0.
10
         Α.
              Yes.
11
         Q.
              Okay.
              I've attended in St. David's an MCSC course, a
12
         Α.
     Microsoft certification course.
13
              Where was that?
14
         0.
              That was in St. David's.
15
         Α.
              When was that?
16
         0.
              I think that was '98, 1998. I'm not sure.
1 7
         Α.
              Who paid for that?
18
         Ο.
              Or '99.
19
         Α.
                    I did.
20
              How much did you pay?
21
         Q.
              It was a couple thousand dollars. I don't
22
         Α.
     remember the exact amount.
23
```

Q.

That was to be certified -- that was to be --

- A. It was a certificate training.
- 2 Q. Certificate training in what?
- A. In Microsoft, certify engineer, MCSE.
- 4 O. Anything else?
- 5 A. I did several -- I don't know if you considered
- 6 this, but I did several computer-based trainings at CSC.
- 7 Q. Is that CBT?
- 8 A. CBT, yes.
- 9 Q. Those are courses that Computer Sciences
- 10 | Corporation --
- 11 A. Has on-line.
- 12 O. Those are on-line courses?
- 13 A. Yes.
- 14 Q. They don't cost any money?
- 15 A. Not to me. I don't know what it costs CSC.
- 16 Q. Anything else?
- 17 A. I've taken customer service courses.
- 18 O. When were those?
- 19 A. I don't remember.
- Q. Was that while you were at CSC?
- 21 A. Yes.
- 22 O. CSC paid for those courses?
- 23 A. Yes.
- Q. Were they in-person or were they on-line?

1	Q.	What is Dazel?
2	Α.	Dazel is an output server that generally manages
3	output f	rom any location, from almost any format, at
4	least at	the time that I was working with it. I don't
5	know wha	t it does today.
6	Q.	Is it a software program?
7	Α.	It is a software program, yes.
8	Q.	Again, I'm not a technology person, so I'm
9	struggli	ng to understand these terms.
10		But this software program runs on a
11	computer	?
12	Α.	It runs on servers and you can administer via
13	computer	, yes.
14	Q.	So it runs on a server and then you can access
15	that ser	ver through a computer?
16	Α.	Correct.
17	Q.	You took this certification course to learn how
18	to opera	te the Dazel software?
19	Α.	Correct.
20	Q.	The purpose of the Dazel software is to allow
21	you say	"output," but does that mean printing to be
22	performe	d?

Yes, yes.

Α.

23

A. Yes.

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- Q. You don't actually program Dazel? The Dazel program is already done; is that correct?
 - A. That's incorrect. I built Dazel at the time.
- Q. Explain that to me. I thought Dazel was a product.
- A. It is a product. Out of the box it's just a server. In order for that server to perform for the client, you have to set it up to perform to the specs that the client needs.
- Q. So is it fair to say what you do is you take this Dazel software and you have to implement it?
 - A. That's fair.
- Q. You have to, I guess, integrate it into the customers' or the clients' system?
 - A. Yes.
- Q. That means that you have to get the Dazel server to talk to the computers that the company has?
 - A. Generally, yes.
- Q. Is there a programming language that you do this in?
 - A. It's done in several different languages. So it

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- each one of these have their own separate language and anybody who uses them finds one more usable than the other, so -- but you have to use them -- it depends on the client which one you use.
 - Now, where did you learn how to use Shell?
 - On the job. Α.
 - Which job was that? 0.
- I used Shell prior to CSC when I was actually Α. working for the United States government many, many years before that, but it had changed so much. I learned a lot more working at CSC using Shell.
- What position did you learn how to use Shell at Ο. CSC?
- I first discovered they were using Shell when I Α. was at the help desk, but I didn't have to use it often. I just had to help troubleshoot with it.
 - But you said you didn't have to use it a lot? Ο.
- No, because when you are at the help desk, you simply take calls from customers who are having problems and you try to troubleshoot.
 - So you didn't program in Shell? Q.
- No. Α. 22
- You said you learned really how to use Shell in 23 a position at CSC. What position was that? 24

1.	"QUESTION: So is that when you started
2	learning how to use Shell, or was it later on
3	when you were transferred?")
4	BY MR. SEEGULL:
5	Q. So you began to really learn how to use Shell
6	when you went into the Managed Print function and started
7	working for Derek Alston?
8	A. Yes.
9	Q. You mentioned that you had learned of Shell when
10	you worked for the Social Security Administration?
11	A. Yes.
12	Q. Was that in your position that we talked about
13	earlier?
14	A. As a grants processor, fiscal technician.
15	Q. You didn't program in Shell
16	A. No.
17	Q or UNIX?
18	A. I just had knowledge of it.
19	Q. We were talking about Shell, but is that also
20	true for UNIX and Perl and Dazel, that all of those
21	things you learned on the job once you started working
22	for Derek Alston?
23	A. No, that's not true.
24	Q. Tell me when, if at all, you learned any of

- A. I used UNIX when I worked for the University of Pennsylvania. A lot of their systems ran on UNIX at the time.
 - Q. Okay.

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- A. And Perl I learned while working for Derek. And Shell I've used off and on through the years.
 - Q. I thought Shell you learned when you worked for Derek.
 - A. I learned to use it more efficient. I didn't have to use it much prior to that.
 - Q. So tell me about your experience with UNIX prior to working with Mr. Alston. Was it only at the University of Pennsylvania?
 - A. Yes.
 - Q. In which position was it that you had to work with UNIX?
 - A. Both positions I held there.
 - Q. Did you do any programming in UNIX --
 - A. No.
 - Q. -- or was it just applications?
- 22 A. Application usage.
- Q. When you went to work for Mr. Alston, was that when you started programming in UNIX?

	[
1	Α.	I did research on the web and CSC came up into
2	my e-mai	l one day with a position and I applied.
3		(Defendant's Exhibit 4 was marked for
4	identifi	cation.)
5	BY MR. S	EEGULL:
6	Q.	I am now showing you what has been marked as
7	Defendan	t's Exhibit 4. I believe ít's your application
8	for empl	oyment at CSC; is that correct?
9	Α.	Yes.
10	Q.	You filled this out?
11	Α.	Yes.
12	Q.	That's your handwriting from the front page
13	until th	e last page?
14	Α.	Tes, it is.
L 5	Q.	You completed this in October of 1997?
L 6	Α.	Yes.
1.7	Q.	And everything on here is true and accurate?
L 8	Α.	Yes.
L9	Q.	If you turn to the second page of Exhibit 4, the
20	first sul	ostantive page of the application
21	Α.	Yes.
22	Q.	you'll see at the bottom there it asks you to
23	list all	of your proficiencies?

Yes.

Α.

1	Q.	You see that you did not list UNIX, Perl, Dazel,
2	or Shell	; correct?
3	Α.	Yes.
4	Q.	Is that because they were not proficiencies when
5	you were	applying for employment at CSC; correct?
6	Α.	Correct.
7	Q.	Did you read this document before you submitted
8	it to Cor	nputer Sciences Corporation?
9	À.	Yes.
10	Q.	You knew that if you were hired you would be an
11	at-will e	employee?
12	Α.	Yes.
13	Q.	Which meant that you could be terminated at any
14	time for	any reason with or without cause or notice?
15	Α.	Yes.
16	Q.	You knew that there was no promise or guarantee
17	that your	employment would continue for a definite period
18	of time?	
19	A .	Yes.
20	Q.	What position were you applying for?
21	Α.	At this time I was applying for the help desk
22	position.	
23	Q.	Did you know what a help desk person did?

Α.

Yes.

Q.	What	were	you	told	about	the	position	you	were
annlying	for?								

- A. I don't remember everything I was told. I know it was a position opened at the help desk. I know it required me to answer phones, talk to customers, and I knew it required me to troubleshoot applications. And at the time the client was DuPont. I don't remember all that was discussed.
- Q. Did they tell you what skills you'd need to have in order to work as -- what was the position title?
 - A. It was technical systems analyst.
- Q. Did they tell you what skills you would need to have for a technical systems analyst?
- A. They -- not -- no. They just asked me what skills I did have and we talked about that.
 - O. Who made the decision to hire you?
- A. I don't know, but I believe the offer letter came from Dawn or Nancy. I'm not sure who made the decision.
- 20 (Defendant's Exhibit 5 was marked for identification.)
- 22 BY MR. SEEGULL:

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Q. I am now showing you what has been marked as
Defendant's Exhibit 5. Do you recognizes this?

Case 1:04-cv-00217-GMS

- 22
- That's a level within the company? Ο.
- It was -- it is a position. I don't know that 23 Α.
- it's a level. B is the level, I guess, because they had 24

```
Member Technical Staff A and B. So I was hired as a
 1
 2
     Member Technical Staff B.
              Which is the lower of the two?
         Ο.
 3
              Yes.
         Α.
 4
              Those are grades within the company, Member
 5
         Ο.
     Technical Staff B, Member Technical Staff A; correct?
 6
              I think they are levels. I don't know that they
 7
     are grades.
 8
              So one level within the company is Member
 9
     Technical Staff B, the next level up is Member Technical
10
11
     Staff A?
              Mm-hmm.
12
         Α.
              Yes?
13
         0.
14
         Α.
              Yes, yes.
              The next level up is the senior level of
15
         Ο.
     technical staff?
1.6
              Yes.
17
         Α.
              And that's an SMTS?
1.8
         Ο.
              Yes.
19
         Α.
              Do you know what the next level up is from SMTS?
20
         Q.
21
         Α.
              No.
              Do you know what the level is beneath MTSB?
22
         Q.
              No.
23
         Α.
              Are there levels beneath MTSB?
24
         Q.
```

T don't know. Ζ 1 Are there levels above SMTS? 2 I don't know. I assume there are because there 3 Α. are managers. I assume they are above that. 4 You were given an annual salary when you started 5 Ο. of \$41,000? 6 7 Α. Yes. This was approximately six to \$8,000 more than 8 0. you had been earning at the University of Pennsylvania? 9 Approximately, yes. 10 Α. You believe that was a fair starting salary? 11 Ο. 12 Α. Yes. At the time that you were hired, the highest 13 Ο, degree that you had obtained was a high school diploma; 14 is that correct? 15 That's correct. Α. 1.6 That's true today, as well; correct? 17 Ο. 18 Α. Yes. You read this letter before you signed it? 19 Q. Yes. 20 Α. That's your signature and you signed it on 21 0. November 5th of 1997? 2.2

Α.

23

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Yes.

1 to \$49,345.92 in May of 2001?

2 A. Yes.

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- O. That was a merit increase with a raise?
- A. It says "Merit Increase" with -- I guess that's supposed to be raise. It says an "R."
- 6 Q. But, in fact, you received again about a \$3,000 7 raise in May of 2001?
 - A. Yes, approximately.
 - Q. Then in September 2002 it shows not that there's a raise, but it shows that there was a termination, a voluntary termination due to health.
 - A. That's what it shows, yes.
- Q. That's what it shows. I understand you may not know down to the last penny what you earned, but you are not disputing the numbers that I just read to you?
 - A. No, I'm not.
- Q. Those accurately reflect what your raises were and what your salaries were?
- 19 A. I believe so, yes.
- 20 | Q. And the dates of your raises and promotion?
- 21 A. Yes.
- Q. In May of 2000 when you received your promotion, you went from an MTSB to an MTSA; correct?
 - A. Yes.

Α.

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No.

- Q. Do you know what the costs were for any of those benefits?
 - A. I don't remember. I know a certain amount came out of my check for those, but I don't remember what the total cost was.
 - Q. Do you know if the company contributed on your behalf to the 401(k) plan?
 - A. I believe they matched. At least that's -- they matched at a certain percentage. I don't remember the rules, but a certain percentage you would request they would match.
 - Q. Let's talk about the first position you held at CSC and that was as a help desk technician. Do you Member Technical Staff B?
 - A. Yes.
- Q. Can you explain in some detail what you did as a help desk technician?
- A. I answered calls, calls from the client which at the time was DuPont. I could get calls on desktop, problems that a customer might be having, printer problems, connection to the server problems, telecommunication problems, phone issues.
 - Q. This is a customer calling into a CSC help

Case 1:04-cv-00217-GMS

1		
1	Q.	Did you ever have to go out and visit the
2	customer	?
3	Α.	Yes, but not right away. Maybe once or twice.
4	Not ofte	n. That wasn't a policy of the help desk at all.
5	Q.	Was it mostly software problems or hardware
6	problems	?
7	Α.	It was both. It was both. One call one
8	minute i	t could be about software and the next call could
9	be about	hardware.
10	Q.	You didn't use Dazel while you were on the help
11	desk?	
12	А.	No.
13	Q.	Or Perl?
14	Α.	No.
15	Q.	Or Shell?
16	Α.	No. Well, I'm just aware of them.
17	Q.	or UNIX?
18	А.	No. Well, I had to use UNIX.
19	Q.	I'm sorry. What was the last thing?
20	Α.	I was just aware of those software packages. I
21	didn't h	have to use them to troubleshoot.
22	Q.	The same thing is true of UNIX?
23	Α.	No. I had to use UNIX.
2 4	Q.	Because the application was running on UNIX?

Α. Yes. 1

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- What was the application called that was running on UNIX?
 - They had a number of applications, but, I Α. don't -- we did our tickets at the time called PQRs that was one system, but in the background we had something that DuPont used, UNIX and VAX. So by using them, I would remotely log into the UNIX or VAX system if that was the customer's issue.
- But again, you wouldn't do any programming on Q. UNIX in this position?
- Α. No, no.
 - By the way, do you have a home computer? 0.
- 14 Α. Yes.
- How long have you had a home computer? 15 0.
- Awhile now. I'm not sure. Several years. 16 Α.
 - You've never run UNIX at home? Ο.
 - No. I have a UNIX test software, but I don't run UNIX at home. When I did pager duty, I could log into my UNIX systems, but I don't run it from -- I run on Microsoft at home.
- So you've never done programming of UNIX at 22 0. 2.3 home?
 - The training piece of it. I have a test Yes. Α.

1 UNIX software.

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- Are you --Ο.
- I didn't have to do it for the job on my home PC 3 unless I was working from home. 4
 - So in other words, occasionally you would work Ο. on UNIX when you were in the Managed Print group --
 - Yes. Α.
 - -- at home? 0.
 - Α. No, no.
- Maybe I'm confused. 10 Ο.

I thought what you said was you didn't use 11 UNIX at home unless you were logging on --12

- That's correct. Α.
- -- to the work computer? 14
 - Α. Yes.
 - When would you need to log on to the work computer from home?
 - From home? When I was on pager duty. We had something called pager duty. It was rotated between the team members.
 - When you were on pager duty, was that when you were customer service or is that when you were in the Managed Print group?
 - In the Managed Print group. Α.

Did you ever supervise any employees when you 1 Q. worked at the help desk? 2 I was the backup lead for a team at the time. 3 Α. But you were never a supervisor? 4 Ο. I was never a supervisor. 5 Α. Who was your first direct supervisor at the help 6 Ο. 7 desk? Direct supervisor, I believe it was Dawn, I 8 Α. think, I reported to directly. 9 How about Nancy Riggins, does that name ring a 10 Ο. bell? 11 Yes, Nancy Riggins does ring a bell. She was, I 12 believe, my teammate. 13 Does she report to Dawn? 14 0. 15 Α. I believe she reported to Dawn. 16 How was Nancy Riggins as a supervisor or team 0. 17 leader? She was wonderful. I liked working for Nancy. 18 Α. 19 Above her was Dawn? Q. 20 I believe so, yes. Α. The last name is H-a-u-c-k? 21 Q. 22 Α. Yes. How was Dawn as a supervisor? 23 Q. She was wonderful. No problems. 24 Α.

1	Q.	They were supportive of you?
2	Α.	Yes.
3	Ω.	Your next supervisor was Sharon Walling?
4	Α.	Yes.
5	Q.	How was Ms. Walling as a supervisor?
6	Α.	She was fine. I didn't have any problems with
7	Sharon th	nat I can recall.
8	Q.	Am I right that you didn't have any problems
9	with any	of your supervisors until Dawn Dworsky?
10	Α.	That's a fair statement.
11	Q.	Do you remember what your hours were when you
12	were a h	elp desk technician?
13	A.	We were always 40 hours, but we would stay over
14	when nee	ded. We would stay late if needed.
15	Q.	Did you get overtime if you stayed late?
16	Α.	No.
17	Q.	You received performance evaluations every year
18	you were	at the company; correct?
19	Α.	I didn't understand the question.
20	Q.	I'm sorry. You received performance evaluations
21	each yea	r you were at the company?
22	Α.	Yes.
23		(Defendant's Exhibit 10 was marked for

24

identification.)

- How were you measured in the Managed Print 1 Ο. group? 2. I quess by my duties, my performance. Α. 3 How did they measure your performance? Ο. 4 I don't know until appraisal time when they went Α. 5 to sit down and discuss things with me. 6 So is it fair to say that what they do is they 7 would look at how well you handled customer calls? 8 I guess it would be fair to say, yes. Α. 9
- Q. It's much more subjective in the Managed Print group than it was in the help group?
 - A. I don't know. What do you mean?
 - Q. I would just guess that if there's escalated calls, that means there are more technical problems that require more sophisticated analysis, and it's difficult to have objective measures for how many calls you're handling in an hour, for instance.
 - A. I guess that's fair.

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- Q. In other words, it takes more skills in the Managed Print group than it did in the help desk area?
- A. It would be good to have those skills at the Managed Print. I don't think you could do the job without having certain skills, yes.
 - Q. I mean, isn't that why it's called an escalated

Registered Professional Reporters

- 1 A. Even if it's the same call.
 - O. It just depends on who handles it?
- 3 A. It depends on who handles it.
- Q. Now, when you went over to the Managed Print group, you had to use your UNIX?
- 6 A. Yes.

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- 7 Q. And you had to use Dazel?
 - A. Yes.
- 9 Q. Or did you not use Dazel until later at some 10 point?
- A. At some point I did use Dazel, yes.
- Q. Before you had to use Dazel, did you have to use
 Shell and Perl?
- A. Yes, I had to use Shell. Not Perl. I used Perl along with Dazel.
 - Q. So Perl goes along with Dazel?
- 17 A. Correct.
- Q. Shell and UNIX started from beginning in the Managed Print group?
- 20 A. Yes, yes.
- Q. You programmed in those languages?
- A. I programmed as well as I had to analyze problems with those languages.
- Q. Now, how did you learn how to program in UNIX

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- When did you start taking CBT courses?
- From the time I was hired at CSC. It was a requirement. I took them at the help desk, as well.
 - But you didn't take UNIX CBT courses until you came over to the Managed Print group; correct?
 - I think so. That's when I took my first UNIX Α. when I was in the Managed Print group.
 - Do you know when you took it? Ο.
 - Α. No.
- Do you know exactly which CBT courses you took? 10 Q.
- I took a lot, so I don't remember. 11 Α.
- Who would have records of which CBT courses you 0. 12 13 took?
 - I believe whoever the manager was at the time I took them. They received an e-mail that I took the course.
- Would there be records from CSC that would 17 Ο. reflect which courses you took and when? 18
 - There should be. Α.
 - You don't recall which courses you took and 0. when?
- No. I know I took a lot. I don't remember 22 Α. 2.3 when.
 - Do you remember any specific courses you took? Q.

1	ask someone.
2	Q. And they would help you?
3	A. Yes.
4	Q. How was Derek Alston as a supervisor?
5	A. He was wonderful.
6	Q. You got along with him well?
7	A. Yes.
8	Q. Did you have a lot of direct contact with him,
9	or because he was in a different building or for other
10	reasons is he not somebody that you spoke to often?
11	A. I spoke to him. I don't know what you consider
12	"often," but I spoke to him on the phone.
13	Q. How often did you speak to him?
14	A. I don't know. Whenever I needed to. Sometimes
15	he would call. I don't know how many.
16	Q. Once a week? Once a month?
17	A. I wouldn't say once a week, no. It wasn't on a
18	regular basis like that, but it was several times a
19	month.
20	Q. It wasn't always over the phone?
21	A. Primarily. I had to meet with him in person
22	sometimes.

23

24

Any time he would ask. His discretion. Α.

Α. Yes. 1

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- You wrote: "MaryAnne introduced me to all the 0. Manage Print menus, various UNIX commands and how to find assistance via an on-line UNIX manual, and explained some of the history of the team."
- Yes. Α.
- 0. Is that correct?
 - That's correct. Ά.
 - That's what she did? Q.
- 10 Α. Yes.
 - Then you see the last bullet point on the 0. page --
- 13 Yes. Α.
- -- where it says: "set-up a schedule to train 14 at least 1 hour daily with MaryAnne going over manage 15 print UNIX commands, troubleshooting print servers, 16 etc."? 17
- 18 Α. Yes, I do.
- If you go to the next page, you see "Week 4"? 19 0.
- 20 Α. Yes.
 - If you look at the fourth bullet point down, do Ο. you see you wrote that you want to "continue learning and working with UNIX"?
- A. Yes. 24

1	Q. Then the fifth bullet point, "practice using
2	UNIX command line on lsv9"?
3	A. Yes.
4	Q. All that's true?
5	A. Yes.
6	Q. Then in Week 5, the first bullet point was to
7	"train more extensively with MaryAnne on utilizing
8	Dazel"?
9	A. Yes.
10	Q. That's true, as well?
11	A. Yes.
12	Q. So it is true that Mrs. Doll-Johnson trained you
13	on UNIX when you first joined the Managed Print group?
14	A. She trained me on a lot of UNIX, yes.
15	Q. She also trained you on Dazel?
16	A. She was one of the persons, yes.
17	Q. Who were the other people that trained you on
18	Dazel?
19	A. Peter Lang, he was an employee, but he was
20	stationed in Europe. He was very efficient in Dazel, as
21	well.
22	Q. Was there anybody else that trained you in UNIX
23	or Dazel?
24	A. No.

- I don't think she was a good supervisor at all. Α.
- You didn't like her management style? 0. 2
 - I didn't like her management style. Α.
 - What didn't you like about her management style? 0.
- She wasn't fair. 5 Α.

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- In what way wasn't she fair? 6 0.
- In the way that she treated me. 7 Α.
- How was she not fair in the way that she treated 8 Ο. 9 vou?
- She didn't recognize me as a person within her 10 Α. Only if I requested meetings with Dawn would I 11 have a meeting with Dawn. And that was after several 12 13 requests.
 - So you felt she should meet with you more often? Ο.
 - As her employee, she should have time to meet Α. with me, yes.
 - How often did you want to meet with her? Ο.
 - Whenever requested. I don't plan to meet with a Α. supervisor unless I need to.
 - So you needed to meet with her a lot more often 0. than she met with you?
 - If I sent a request, that's when I needed to meet with her.
 - How many times did you request to meet with her? 0.

Several. I don't know exactly the number. Α. 1 Would it be less than five? 2 0. I don't know. I don't remember. Several. 3 Д Several times during the time that you were 0. 4 managed by her you requested to meet with her? 5 Α. Yes. You're saying that you had to request several 7 times for her to meet with you? 8 Α. Yes. 9 Eventually she would have? 10 0. 11 Α. Yes. But you felt she should have met with you 12 13 immediately? Not immediately because I didn't know her 14 15 schedule. Not immediately. What do you feel should have happened? 16 Ο. She should have responded at some point other 17 Α. than several requests later. 18 Instead of having you to ask her three times or 19 0. several times to meet, she should have met with you or 2.0 arranged a time to meet with you right away? 21 Α. Yes. 22 Now, do you know if she treated others 23

differently or do you know if other people had similar

- concerns and problems meeting with her? 1
- I don't think anyone had any of the same 2 Α.
- problems that I had because I was the only 3
- African-American in the group. 4
- Do you know if others requested to meet with her 5 0. several times? 6
 - That I don't know. Α.,
 - Do you know how many times she met with other people in the group?
- That I don't know. 10 Α.
- Why don't you know that? 11 Ο.
- I wouldn't know that. 12 Α.
- You mean because you weren't a supervisor? 13 Ο.
- No, I was not. 14 Α.
- Who was the supervisor of Miss Dworsky? 15 Ο.
- It changed several times. I believe Mike Suman 16 Α. was her supervisor. There was several people, but I 17
- remember Mike. 18

8

9

- Did you have any contact with Mr. Suman? 19 0.
- At some point, yes, I did. 2.0 Α.
- How many times? 21 Q.
- I may have met with Mike maybe three or four 22 Α. times, approximately. 23
 - Tell me about those meetings. Ο.

```
to do your job well?
 1
 2
         Α.
              Yes.
              Didn't he also tell you to set up a plan, have
 3
         Q.
     goals?
 4
         Α.
              Yes, he did.
 5
              Didn't he tell you to try to meet monthly with
 6
    Miss Dworsky on the movement of your plan?
              Yes, he did.
         Α.
 8
              Did you do that?
 9
         0.
              I tried.
10
         Α.
              But she refused to meet with you?
         0.
11
              She didn't really reply at all. I can't say she
         Α.
12
     refused because she didn't really like to communicate
1.3
    with me.
14
              Do you know if she met monthly with any of the
15
         0.
16
     employees?
              No, I do not.
17
         Α.
              You liked Mr. Alston's management style?
18
         0.
              Yes, I did.
19
         Α.
              You did not like Miss Dworsky's management
20
         Ο.
21
     style?
              That's correct.
         Α.
22
              Mr. Alston would meet with you more often than
23
         0.
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Miss Dworsky?

Yes, he did. Α. 1 How often did he meet with you? 2 I don't remember, but more so. And I didn't 3 have to request several times. He would contact me as my 4 5 manager. That's what you considered to be the 6 discrimination? 7 No, that's not -- no, not at all. 8 Α. Discrimination, Dawn discriminated against me. 9 No, no. But in other words, Derek would meet 10 with you more often? 11 That's not the discrimination for me, no. Derek Α. 12 did meet with me more often, yes. 13 After Miss Dworsky became your supervisor, your 14 job didn't change in any substantial way, did it? 1.5 No, not in any substantial way. 16 Α. Your duties continued to be the same? 17 0. That's correct. 18 Α. Do you know if Miss Dworsky's expectations 19 Q. 20 changed? I found out her expectations changed when I had 21

a meeting with her and Maureen Summers.

22

23

- Q. Now, did you agree with this evaluation?
- A. Yes, I did, with objections, and I think I noted them. Let's see. Actually, I didn't. No, I didn't.
 - Q. You didn't have any objections to this evaluation?
 - A. Yes, I did. That's why I didn't sign it.
 - Q. Didn't we go through this? You just have to approve the form; correct?
 - A. That's correct, and I hadn't approved it.
 - Q. Why didn't you approve it?
- 11 A. Because I didn't agree with Dawn's evaluation at 12 all.
- 13 Q. You didn't think you were good?
- 14 A. I thought I was better than good.
- Q. You thought you deserved better than good?
- 16 A. That's correct.
- O. This was the same rating that you had received on your first two evaluations from Miss Hauck and
- 19 Ms. Walling?
- 20 A. I believe so.
- Q. You received an increase in pay at this time;
- 22 | correct?

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- 23 A. Yes, I did.
- 24 | 0. Your increase in pay by 5 percent; correct?

	Q.	Well,	forget	what's	in	there.	When	you	met	with
her										

Diane Poland

A. No.

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- Q. -- what did she tell you when you met with her?
- A. When I met with her, she said that I was doing a great job, that I should continue on the path that I'm going, that I'm really focused, I'm a good worker, I have good work ethic. And she explained to me that I was getting a category 3 rating and she explained to me why. And that's when I explained to her I didn't agree with her assessment.
- Q. Did she tell you that you needed to improve your decision-making capacity?
 - A. No.
- Q. Did she tell you that if you exceed your performance expectations more consistently, then you might be promoted to an SMTS?
- 18 A. No.
 - Q. Did she tell you anything about when you would or whether or not you would be promoted to an SMTS?
 - A. No, not particular -- not precisely, no. What she said to me was I didn't get promoted because there were some guidelines and she can only promote X amount of people. That was what she said. She didn't give me any

Registered Professional Reporters

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- Q. But all of your conversations were about the performance appraisal and about the job expectations?
 - A. No. They included a lot more.
 - Q. What else did they include?
- A. We included the job, the expectations, the salary.
 - Q. Let's talk about your conversations about salary. Tell me about your conversations about salary.
 - A. At some point we had a conversation about salary and I was told by Dawn and Sonia that I would get a salary increase and at some point --
 - Q. Who said that?
- 14 A. Both.
- 15 O. Dawn and Sonia?
- 16 A. Yes.
- 17 | O. What did they say?
- A. Well, they said I would receive a salary increase, a salary adjustment.
- 20 O. When?
- 21 A. They did not say when.
- Q. Did they say why they would give you a salary adjustment?
 - A. Well, Dawn said it was because I was -- I forget

salary-wise.

- her exact terminology -- I was unfairly and unjustly or improportionate to the other members of the team
 - O. What did she mean by that?
- A. I don't know what she meant by it, but that's what she said.
 - O. Did you ask her what she meant by that?
 - A. No.

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1 4

- Q. What did Sonia say about salary adjustment?
- A. Sonia at some point also said I would receive a salary increase or an adjustment.
 - Q. Did she say why?
 - A. No. Just something she agreed that I needed to have she said.
 - Q. Did she say when it would happen?
- 16 A. No.
- Q. Did you discuss or did they mention how much this salary adjustment would be?
- 19 A. No.
- Q. Didn't you want to know?
- 21 A. Yes.
- 22 | Q. Did you ask them?
- 23 A. Yes.
- O. What did they say?



- Is that correct? Ο.
- That's correct. Α.

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- You said you had conversations with Mike Suman? Ο.
 - Α. Yes, I had.
 - How many conversations did you have with him? Q.
- Not many. Maybe two or three. Α.
 - Tell me about those conversations. Q.
- They were with regard to at some point Dawn Α. wanted me to do a Dazel manual, to write a Dazel manual, which I was assigned to do, and at that point all the engineering projects I was working on were taken away. And we met with Mike because I did not believe in a statement that Maureen and Dawn said to me that the projects were complete.

And so I met with Mike and Dawn at Maureen's request to resolve that issue. And when I went into the meeting, we discussed pretty much Mike saying whatever Dawn says is it and anything discussed prior to that is erased, it does not count, it does not matter.

I'm not following you, so you are going to have Ο. to help me out.

First of all, what is a Dazel manual?

- It's something I had to write. Α.
- What is it? Q.

```
manual.
1
              So Mike Suman and Dawn told you that?
         Ο.
 2
              Correct.
         Α.
 3
              They said the only projects left for you is the
         0.
 4
    Dazel manual?
 5
         Α.
              Correct.
 6
              When was this that they said this?
 7
         0.
              I don't know. I don't recall.
         Α.
 8
              Was this when you were coming back from your
 9
         Q.
    leave?
1.0
              It's possible, yes.
11
         Α.
              Did they say that your other engineering
1.2
         Ο.
    projects had been reassigned to other employees?
13
                    They said they were complete.
14
         А
              How do you know they weren't complete?
15
         Ο.
              I was still receiving e-mails on those same
         Α.
16
17
     projects.
              Which projects were not complete?
18
         Q.
              I don't recall them all, but there were several.
19
         Α.
              Do you recall any of them?
2.0
         0.
              There was a DDE project.
21
         Α.
              DDE?
22
         Ο.
```

What does that stand for?

Α.

Ο.

23

24

Yes.

1	Department of Labor and asked what I should do and I
	filed a complaint. And speaking with the investigator,
3	she told me in future communications with people at CSC
4	that I should be very clear about the problems that I was
5	having.

So that's what I was from that point on, I was clear to tell Dawn if she was discriminating against me or if I didn't agree with something she said. Or if the work environment was making me sick, I would tell Or if I was being isolated, I would tell them. And we would have meetings and it would just remain the same.

- og. So before you went to the Department of Labor, are you saying that you didn't address things in that direct a manner, but after you got this advice, you decided you were going to be more direct?
- I thought I was being direct, but maybe I Α. wasn't, so she said make sure that you are.
- Did you ever say to Dawn Dworsky, I think you're Q. discriminating against me?
- I said to Dawn Dworsky I thought she was biased, 21 Α. 22 yes.
 - Is that what you said, "I think you're biased"? 0.
 - Yes. Α.

б

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You never said \$63,000?

23

24

Α.

Ο.

24

Α.

of it.

It probably was more to it, but that's the gist

1	Q.	Can you remember any more to the conversation
2	than what	's there?
3	Α.	No, I can't remember.
4	Q.	You found this offensive?
5	А.	Yes.
6	Q.	Why did you find it offensive?
7	Α.	Because I can't account for all black people.
8	Q.	Is there anything wrong with what she said or
9	was it de	erogatory in any way?
10	Α.	I found it derogatory.
11	Q :	Why is it derogatory to ask you why black people
12	dress up	for church?
13	Α.	I can't speak for all black people.
14	Q.	So you found it derogatory that she was asking
15	you the o	question?
16	Α.	I would find it derogatory if she asked any
17	person th	nat question.
18	Q.	Why is it derogatory?
19	Α.	Because it is a generalization of one group of
20	people.	
21	Q.	So is your point that some black people might
22	dress up	for church and some black people might not dress

I really didn't have a point.

up for church?

Α.

23

24

That was Dawn.

1	Q. Did you tell her you were offended by this
2	comment?
3	A. No.
4	Q. Why not?
5	A. I didn't feel the need to.
6	Q. She told you that her son was graduating was
7	it a black church she was going to?
8	A. I don't know.
9	Q. Who was the Paul that's being referred to here?
10	A. Paul White.
11	Q. Did you discuss with Mr. White this
12	conversation?
13	A. I don't remember. Maybe we did after the fact,
14	but not while Dawn was there.
15	Q. Did you discuss it with anybody else?
16	A. No, just Sonia, Maureen, people I'd been talking
17	with in HR.
18	Q. Let's go to the second point. It says:
19	"Miss Poland furnished another example of what she
20	considered a racially insensitive remark," and he's
21	quoting you now. "'Dawn had moved Randy, promoted him,
22	into my group. I worked with Randy on a server."
23	Who is this Randy that's being referred to

here?

- A. This is Randy Miller. And I don't recall saying these things, what's written here.
 - Q. So where he writes "'Randy asked what's smelling here. Dawn replied to Randy jokingly, "she," meaning Poland, "'smells'"?
 - A. No, I don't recall that.
 - Q. You don't recall this incident at all?
 - A. No, not like that. There was an incident, but we never even spoke about it.
 - Q. Who is "we"?

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- A. Myself and Randy, or Dawn for that matter. They were joking about something that day. But we didn't discuss it like it's written here. We didn't discuss it at all, actually.
 - Q. Tell me about the conversation you had, if there's anything that's related to this or similar to this.
 - A. No, there was no conversation. Dawn and Randy were sitting there joking about something. But there was no conversation that involved me directly.
 - Q. Was there anything about smelling?
- 22 A. Yes.
- Q. Tell me about a conversation which the word "smelling" came up, or "smells"?

sat in one cube, MaryAnne sat in another, I think Paul

- sat on the other side, and there was an aisle in between, but I don't remember who sat here.
 - But that day we were training Randy on Dazel, myself and MaryAnne, and he was in the middle of us on this side.
 - Q. So --

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- A. That wasn't his normal seat, though.
- Q. So Randy was sitting next to you during this incident?
 - A. He was sitting between myself and MaryAnne.
 - O. Normally he sat across the aisle?
- 12 A. I forget where Randy sat. I don't know if he
 13 sat right across the aisle because we had other seats on
 14 the other side of the wall.
 - Q. Or diagonal?
 - A. I don't recall.
- Q. But this was not his normal seat, but he was sitting with you and MaryAnne Doll-Johnson --
 - A. Yes.
 - Q. -- to go over something in Dazel?
- 21 A. Yes.
- Q. Tell me what happened.
- A. Dawn came down the aisle and they were talking and I don't remember what they were all talking about.

- 306 Who is "they"? 7 Ο. MaryAnne, Randy, and Dawn. 2 Α. You don't know what they were talking about? 3 0. I don't recall, no. Α. 4 What happened? 5 Ο. And Randy did a gesture and Dawn made a joke and 6 Α. that was it. And there was no discussion. 7 The gesture that Randy did was what? Ο. 8 Just something like that (demonstrating). I 9 don't remember the whole gesture. 10 He took his fingers to his nose? 11 Ο. 12 Α. Yes. And just put them at his nose? 13 Ο. 14 Α. Yes. Just laid them underneath his nose? 15 Q. 16 Α. Yes. On his upper lip? 17 Q. Somewhere around there. 18 Α. He didn't say anything? 19 Ο. He said something, but I couldn't hear him. 2.0 Α. Dawn heard him. 21

23

- So you don't know what he said? Ο.
- I don't know what he said. Д
 - You're saying Dawn then made a joke? 0.

Α. Yes. 1 What was the joke she made? 2 Q. I didn't hear it. Α. 3 Did you hear anything she said? 0. 4 No. 5 Α. Did this have any reference to you? Q. 6 I believe so, but I don't know. Α. 7 Why do you believe it had a reference to you? Ο. 8 Because it was just us present at the present 9 Α. time and no one there told me what it was. 10 So nobody told you what they were laughing Ο. 11 1.2 about? 1.3 Α. That's correct. You didn't hear it, so you didn't know what they 14 Ο. were laughing about? 15 That's correct. 16 Α. But you figured because they're all laughing, it 17 Q. 18 must be about me? At the time, yes. 19 Α. Do you still believe that? 20 0. 21 Α. Yes. So he writes here: "'Everyone laughed, I too,

because I didn't get it. Later when I realized what she

meant, I was offended by the fact they were making a joke

22

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Q.

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of my perfume and body odor.'"
 1
                   You never said anything like that to
 2
    Dr. Rieger?
 3
              No, I did not.
         Α.
 4
              He made that up?
 5
         0.
              I don't know. I guess he did. I didn't write
 6
         А
 7
     it.
              You're not denying you said that to him?
 8
         0.
              I'm not denying it, but I don't recall ever
 9
         Α.
     saying anything like that to him.
10
              But you might have, you might not have?
11
         Q.
              Might have, might not have. I don't think I
12
         Α.
     did.
13
              Now, are you saying there was something racial
14
         Ο.
     about this incident, or it was just personally offensive
15
    because you weren't involved in the joke?
16
              It was something offensive there, but I don't
17
         Α.
     know the joke. I don't know what it was.
18
              So you don't know if it was racial or not?
19
         0.
              I don't know.
20
         Α.
              Let's go to the next incident, number 3.
21
         Ο.
                   "Miss Poland charged that in several
22
    meetings with human resources, Dawn and her manager,
23
```

people could not understand her reaction: 'what was

- happening to me; and get me out of this department. Dawn
 was in charge of about 30 people, and I was the only
 African American.'" Is that right?
 - A. It's written here, but I don't remember saying it like that. It's possible. I was under a lot of stress at the time.
 - Q. Looking at incident number 4, Dr. Rieger recounts that you said the following, that "Miss Poland reported another example of what she considered to be racially insensitive remarks: 'MaryAnne said to Audrey: I can see anyone can do this, black dogs and all, in reference to a class action suit. That wasn't said to me directly.'"

Do you recall that being said?

- A. Yes, but I didn't say it was said to Audrey.

 That was said to Randy, actually.
- Q. So MaryAnne said to Randy "I can see anyone can do this, black dogs and all, in reference to a class action suit"?
 - A. Right.
 - Q. Now, were you there when this was said?
 - A. Yes.

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- O. What is this referring to?
 - A. I don't know. Some class action they were

1 talking about.

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- Q. What did it have to do with dogs?
- A. I don't know.
 - O. You considered it --
- 5 A. That's what they said.
- Q. You considered it insensitive because you think it's really referring to black people?
 - A. I thought it was referring to me.
 - Q. Why did you think it was referring to you if it is referring to a class action suit?
 - A. Because at the time they knew of the issues I was having with Dawn.
 - O. When was this statement made?
 - A. Sometime after that fact.
 - Q. Did you consider MaryAnne to be a racist?
 - A. Not up until that point.
- Q. After that point did you consider her to be racist?
- A. I still don't consider MaryAnne to be a racist.
- 20 | I think she's very intimidated by Dawn.
- Q. Do you think Dawn told her to make this statement?
- 23 A. No.
- Q. Did you ever ask MaryAnne what she meant by

7

9

15

- 2 A. No, I did not.
 - Q. Did you ever talk to MaryAnne about this?
 - A. No.
- 5 Q. Did you ever talk to anybody else about this?
- 6 A. Just HR.
 - O. What did HR say about this?
- 8 A. Nothing.
 - Q. Did it ever happen again?
- 10 A. Not to my knowledge.
- 11 | Q. Did any other statements happen?
- 12 A. Not that I recall.
- Q. So did HR tell you that they would make sure that no racially insensitive remarks were made?
 - A. No, they did not.
 - Q. Who did you tell in HR about this statement?
- 17 A. Maureen and Sonia.
- 18 | O. What did they say about it?
- 19 A. They didn't say anything.
- 20 Q. They just listened? They didn't say anything?
- A. That's correct. There was no help there.
- 22 | Q. If they testified that they told you they would
- 23 look into it and make sure it didn't happen again, you
- 24 | wouldn't deny that?



No, I wouldn't. 1 Α. Let's turn to the next incident, which is number 2 5. I think we've talked about this, but I want to make 3 sure that we have. 4 Dr. Rieger recounts that you were asked 5 whether there was a proverbial straw that broke the 6 7 camel's back and you responded that "'the straw was, that on the day I left, I received an e-mail from Dawn asking 8 me to install a server.'" 9 1.0 I don't remember this conversation, but it's possible it took place. I don't remember these exact 11. 12 words? Do you remember this incident? 13 0. Yes, I do remember the incident. 14 Α. 15 Do you remember an incident about being asked to Ο. 16 install a server? 1.7 Yes, I do. Α. 18 Tell me about that. Ο. I remember receiving an e-mail from Dawn to 19 Α. 2.0 install a server. I don't remember what day, but --21 Was it the day that you left? 0. I believe so, yes. I don't remember what server 22 Α.

But it was in February.

of 2002?

23

24

it was.

0.